

Privacy Policy

Last Updated: 1/Sep/2024

1. Introduction

Welcome to **WE TRANSIT LABS** ("we," "us," "our"). We are committed to safeguarding your personal data in accordance with applicable French and European data protection laws, including the General Data Protection Regulation (GDPR). This Privacy Policy outlines how we collect, use, share, and protect your personal information when you use our cloud cost control services. Please review this policy carefully to understand our practices.

2. Data Controller

WE TRANSIT LABS, located in France, is the data controller responsible for processing your personal data.

3. Information We Collect

We collect the following types of personal information:

- **Contact Information:** This includes your name, email address, telephone number, and other contact details you provide when you register for our services or communicate with us.
- **Payment Information:** We collect payment details such as credit card numbers, billing addresses, and other financial data necessary to process payments and manage your account.
- **Usage Data:** We may gather information about how you interact with our services, including IP addresses, log files, and analytics data to help us improve our offerings.

4. Legal Basis for Processing

We process your personal data based on the following legal grounds:

- **Contractual Necessity:** Processing your contact and payment information is necessary to perform the contract between you and **WE TRANSIT LABS**, enabling us to provide you with our services.
- **Legal Obligations:** We may process your data to comply with applicable laws, regulations, and legal processes.
- **Legitimate Interests:** We may use your information to enhance our services, prevent fraud, and communicate with you about our offerings, as long as these activities do not override your fundamental rights and freedoms.
- **Consent:** In cases where consent is required, such as for sending promotional materials, we will obtain your explicit consent.

5. How We Use Your Information

We use the information we collect for the following purposes:

- **Service Delivery:** To provide and manage our cloud cost control services.
- **Payment Processing:** To process your payments and manage billing.
- **Communication:** To respond to your inquiries, provide updates, and send marketing communications if you have opted in to receive them.
- **Security:** To ensure the security and integrity of our services.

6. Data Sharing and Disclosure

We do not sell your personal data. However, we may share your information with:

- **Service Providers:** We may share your data with trusted third-party service providers who assist us in delivering our services, such as payment processors and customer support providers. These parties are contractually bound to protect your data and use it only for the purposes we specify.
- **Legal Requirements:** We may disclose your information to comply with legal obligations, such as responding to lawful requests by public authorities, including to meet national security or law enforcement requirements.
- **Business Transfers:** In the event of a merger, acquisition, or sale of all or part of our business, your personal data may be transferred to the new owner.

7. International Data Transfers

As a French-based company, your data is primarily processed within the European Economic Area (EEA). If we transfer your data outside the EEA, we will ensure that it is protected by appropriate safeguards, such as the use of standard contractual clauses approved by the European Commission.

8. Data Retention

We will retain your personal data for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

9. Your Rights

Under the GDPR, you have the following rights regarding your personal data:

- **Access:** You have the right to request access to your personal data and obtain a copy.
- **Rectification:** You can request correction of any inaccurate or incomplete data.
- **Erasure:** You have the right to request the deletion of your personal data, subject to certain conditions.
- **Restriction:** You can ask us to limit the processing of your data under certain circumstances.
- **Objection:** You have the right to object to the processing of your data based on legitimate interests or for direct marketing purposes.
- **Data Portability:** You have the right to receive your personal data in a structured, commonly used, and machine-readable format and to transfer it to another controller.

To exercise these rights, please contact us using the information provided in Section 11.

10. Data Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. However, no system is entirely secure, and we cannot guarantee absolute security.

11. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or your personal data, please contact us at:

WE TRANSIT LABS

info@wetransit.co

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes by posting the updated policy on our website and, where appropriate, by other means.

13. Lodging a Complaint

If you believe that we have not complied with applicable data protection laws, you have the right to lodge a complaint with the French data protection authority (CNIL) or your local supervisory authority within the EU.